



Privacy Policy

Phoenix Seating Website

Phoenix Seating Limited

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PHOENIX SEATING LIMITED ("We") are committed to protecting and respecting your privacy.

This policy (together with our terms of use <http://www.phoenixseating.com/termsandconditions.pdf> and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting <http://www.phoenixseating.com> you are accepting and consenting to the practices described in this policy.

For the purpose of the General Data Protection Regulation, the data controller is Phoenix Seating Limited of Unit 47, Bay 3 Second Avenue, Pensnett Estate, Kingswinford, West Midlands DY6 7UZ.

Why and how we lawfully process your information

Orders- we process your personal information to enable us to process any order you place through the site; to arrange payment; to deliver goods to you and to provide an after-sales service. If you do not provide the required information to us we may be unable to sell the goods to you or to arrange delivery of them. We process your data as it enables us to fulfil the contract between us. We also use your information to send you details of goods/services that may be of interest to you. We do so with your consent.

Contact form / email enquiry – we process your information to enable us to consider your enquiry and to contact you in response to it. We do so with your consent or to take steps at your request with a view to us having a future contract.

Newsletter – we process your information to fulfil your request to receive our newsletter. We do so with your consent.

Do you share my information?

We may share some of your information with HMRC for VAT purposes and Mailchimp for marketing purposes.

How long will you store my information for?

Where you buy a product from us we will normally store your information for 11 years after we supply the product to you. In relation to any email marketing we will store your information for as long as you wish to receive that information.

What are my rights?

Under certain circumstances you have the right to access to your personal information; to request correction of any inaccurate information we hold about you; request erasure of your personal information or to restrict our processing of it. You also have a right to object to any direct marketing and to withdraw your consent to anything we are doing with your information based on your consent.

COOKIES

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them see our Cookie policy <http://www.phoenixseating.com/cookie-policy>